

Annual Report

INTERFAITH
HOSPITALITY
NETWORK
OF GREATER
CLEVELAND

2010



Dear Friends,

One of our van drivers came in the office the other day and said that a guest named Janice was crying. She had just arrived that day with her baby boy, both of them tired and hungry. We assumed that Janice was crying from the stress or sadness of her situation. But Janice said that she was crying out of relief and gratitude that IHN had welcomed her in and given her hope. She was out of options, she said...without IHN, she and her baby had nowhere else to go. It was a moment where we collectively realized the critical importance of IHN and the impact it makes in the lives of the families we serve.

We who work at IHN are fortunate to be on the front lines of gratitude - so many families express their thanks for what we do. This annual report is an opportunity to relay that thanks to you. Annual reports are often about the numbers. But those who support IHN know that we are far more than guest statistics or service units or housing outcomes. We are a community response to homelessness, and that community includes you. We are about ending homelessness one family at a time and helping families on the path to sustainable independence. We are a remarkable program made possible by remarkable people who take the time to do "one small thing" and collectively help over 50 families each year find refuge, hope and a brighter future.

We also bring you important news. After two years of careful planning, IHN is joining with New Life Community, a transitional housing and employment program for homeless families. Together, we'll become Family Promise of Greater Cleveland, the largest local organization dedicated exclusively to helping homeless families achieve sustainable independence. There's more about our merger on page 3 and, as supporters, you are receiving advance word of our plans. Just as our families grow and evolve, so do we as an organization. This new stage of life brings great promise for the future and for the families we serve. We're so grateful for all you have done for IHN and welcome your continued support as we begin anew as Family Promise of Greater Cleveland.

Bob Kissling, President

Sarah Cruise, Executive Director

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IHN and New Life Community combine to form Family Promise of Greater Cleveland

A new name. A new organization. A continued promise.

See page 3 for details on our expanded mission serving homeless families.



2010 IMPACT BY THE NUMBERS	crisis shelter	support	community
	<p>53 families served. 77.5% of those exited to permanent, transitional or family housing.</p>	<p>100% of school aged children were transported to their original neighborhood schools, avoiding the disruption of transfer while in shelter.</p>	<p>82 diverse faith congregations participated in hosting and supporting IHN families.</p>
	<p>6,982 shelter nights provided by host partner congregations.</p>	<p>35 homes furnished through Welcome Home, with 840 volunteer hours contributed delivering gently used furnishings.</p>	<p>28,000 volunteer hours contributed.</p>
	<p>20,946 nutritious meals provided by host and support congregations.</p>	<p>134 participants attended Jump Start training classes in resume writing, budgeting, landlord-tenant relations and stress management.</p>	<p>\$500,000+ value of donated shelter space, meals and time and talent contributed by IHN community.</p>

Our Neighbor Spotlight... is on South Pointe Hospital, a new kind of IHN community partner. South Pointe Hospital, a Cleveland Clinic hospital, is one of our newest support partners, lead by its compassionate Pastoral Care Coordinator Chuck Sidoti.

South Pointe Hospital, located in Warrensville Heights, supports Christ Episcopal Church, providing meals and volunteers each Thursday of their four host weeks. The dietary department provides nutritious food for the evening meal and breakfast and staff from South Pointe have fun activities for the parents and children (photo frame making and corn hole to name a few), along with helping with homework and just being present with our guests. Thanks to our newest neighbor and we hope that South Pointe is the first of many corporate neighbors helping families in need.



Photo, from left: Top: Dana Trzaska - Manager of Outpatient Services, Bill Young - Chief Administrative Officer, Tim Willis - Dietary, Linda Jensik - RN, Gail Miller - Manager, Medical Affairs
Bottom: Amy Magee - Volunteer Coordinator, David Conti - Dietary, Chuck Sidoti - Pastoral Care Coordinator.

FAQS

Why merge? Why now?

We're long time collaborators and have complementary strengths. Both organizations were in strong financial positions when we decided to join together. That puts us on even stronger footing as we move forward.

About the Family Promise

Name. We're an affiliate of the national Family Promise organization, the parent of 162 Interfaith Hospitality Networks. As an affiliate, we're connected to homeless services research and best practices and we'll have a stronger voice for homeless families.

Will you move? No. We'll still serve families at two facilities, as well as in the community. Our Transitional/Interim Housing facility and administrative offices are located at Kinsman and East 152nd Street in Cleveland's Mt. Pleasant neighborhood and our Family Center remains at Pilgrim Church in Tremont.

What happened to the IHN and New Life Community boards?

All board members were invited to join the new Family Promise board. Our board leaders are also from both organizations.

What can I do? What if I have questions?

We hope you will continue to support and pray for our mission. Please call Sarah Cruise (216-789-9455) or Walter Ginn (216-751-7301) with questions.



IHN AND NEW LIFE COMMUNITY BECOME FAMILY PROMISE OF GREATER CLEVELAND

Interfaith Hospitality Network and New Life Community have combined organizations to become Family Promise of Greater Cleveland, which will continue both organizations' missions to improve the lives of homeless families in the Greater Cleveland area. With the merger, we'll be the largest local organization focused exclusively on helping homeless families transform their lives, become self-sufficient and achieve long-term stability. Savings realized from the merger will be reinvested in programming to help families get housing more quickly and support them for long-term stability.

New Life Community is a maximum 16-week transitional housing program helping homeless, jobless families find employment, housing and the empowerment to move towards lasting self-sufficiency.

Family Promise will provide a range of individualized services for homeless families: emergency shelter, still through our current network of faith congregations; interim housing; employment and self-sufficiency services plus ongoing support and in-home case management after families are housed.

Walter Ginn will become executive director and Sarah Cruise will be associate director. Sarah's new role will allow more time to devote to engaging the faith community and renewing our current mission partnerships.

"By coming together, we're able to expand our services and serve more families coping with homelessness," Ginn said. "We are focused on keeping families together and teaching them self sufficiency so they can provide a promising future for their family." The new organization will serve over 100 families annually.

Engaging the community will continue to be a key theme. "Our more than 80 partner congregations and 2,500 volunteers give 32,000 volunteer hours and \$700,000 worth of in-kind support to our programs. They also offer food, shelter, sleeping quarters, mentorship and companionship to our families," Sarah Cruise said. "We consider it an important part of our mission to provide volunteer opportunities for families to serve other families and make a true difference in their communities."

Celebrate with us at one of our Open Houses

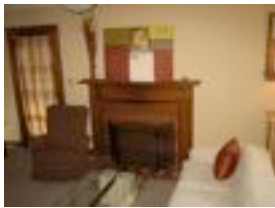
Tours, treats, and a chance to meet with families we've served.

Sunday, June 5th 2:00 – 4:00 pm
Tremont Family Center/Pilgrim Church
2592 West 14th Street

Sunday, June 12th 2:00 – 4:00 pm
Tom Uhle New Life Community Bldg.
3470 East 152nd Street

Highlights 2010

Interfaith Hospitality Network of Greater Cleveland



Bridge Home

Thanks to the generosity of Ridgewood United Methodist Church, IHN was granted the use of the former parsonage for guest families in need of additional transitional assistance.

In January 2010, our first guest family moved from the Bridge Home to permanent housing. Rachael and her family benefitted from nine months rent-free residence in the Bridge Home and received ongoing home-based case management. During that time, Rachael enrolled in a nursing program and began working and now are in a permanent home. Since then we've welcome two additional families to the Bridge Home. Many thanks to all those who make this possible.

A Secret Garden

Hidden behind the Family Center is a beautiful new garden, made possible by the Gardeners of Greater Cleveland under the leadership of Bob Rensel. Many volunteers from Pilgrim Church also participated in the excavation, building, and planting. The new garden is nearly unrecognizable from the tangle of weeds it once was. Our guests are all enjoying this bit of nature in the city.



Good Morning Zoo!

We held a new fund and friend raiser in 2010 - Good Morning Zoo walk and breakfast. It was a huge hit with IHN friends of all ages and raised nearly \$8,000 for homeless families. Congregations, companies and families fielded walking teams and enjoyed an early morning zoo stroll Breakfast, music, raffles and fun with the Cavaliers own Moon Dog rounded out the fun. Mark your calendars for Saturday, August 20th to attend our 2nd annual zoo walk and family festival. It's a fun day for a great cause.

Welcome Home

Under the dedicated leadership of IHN staff member Gina Morris and faithful Welcome Home volunteer Chris Fedor, IHN furnished 35 apartments of newly housed guests. This



community effort would not be possible without our stalwart volunteer corps, warehouse space donated by Warwick Products and the trucks donated by Penske Truck Leasing.

Snowflake Shop

With the help of two student interns from Hawken School, we created the Snowflake Shop for families we've served over the past year to "purchase" and wrap presents for the holidays. With Sara Huser and Kyle Hoffman organizing, pictured left, over 30 congregations donated gifts, wrapping paper, baked goods and volunteer time to make the Snowflake Shop

special and provide a dignified and festive way for nearly 60 families to obtain just-right gifts for their children.

Blessing of the Hands

We are grateful for the many volunteers who choose to help families in need through IHN. And, in November 2010, we celebrated our community with a Blessing of Hands ceremony.

After interfaith prayers and readings, former IHN guest families spoke and expressed their gratitude for those who serve. Then, all those who serve in any way received a blessing and symbolic washing of the hands from former guests. The service was followed by a dessert reception and a spirit of thanks and hope for the entire IHN community.



And last but not least..... IHN East + IHN West = IHN Best

We consolidated and expanded to create the new Family Resource & Day Center

Scenes from The Family Resource & Day Center

Thanks to those who contributed to the "new" and improved Family Center, opened January 2010

We are blessed! Our gratitude to Plymouth Church for a grant that covered most of our undonated construction costs and to all those who made the renovations possible. And thanks for the always warm welcome from our Family Center host, Pilgrim Church.



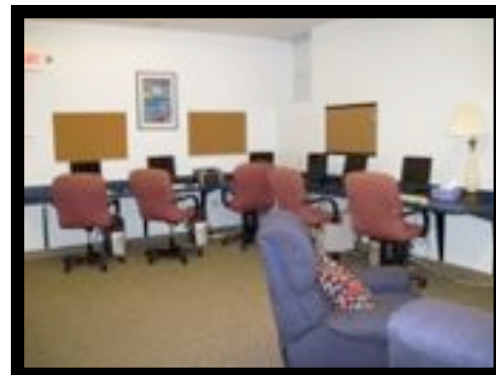
The play area was designed, donated and assembled by Bright Horizons Foundation and the Bright Horizons Day Care located in Beachwood, Ohio.



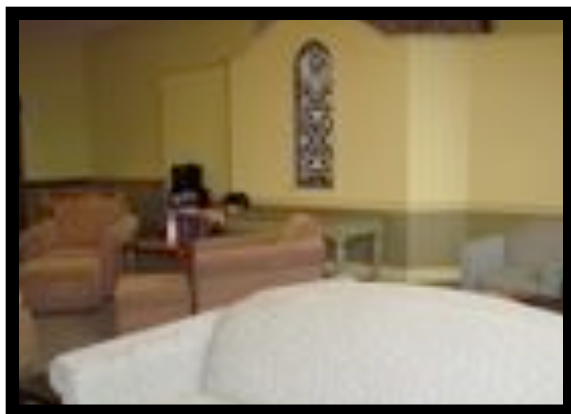
St. Rita Catholic Church provided the Quiet Room, a tranquil place for rest and renewal.



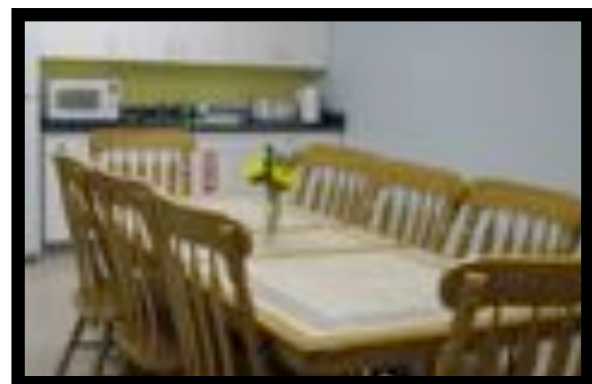
Infants and babies have a bright, safe nursery with two cribs, rockers and changing table donated by Old Stone Church.



The new Resource Room has Internet and ample computers for employment and housing searches.



The Family Room provides comfortable space for families to relax and has a conference area for meetings and trainings.



Our kitchen is the hub of activity.

A blessing and dedication service was lead by the Rev. John Tamilio of Pilgrim Church and followed by a ribbon cutting by IHN guest children.

Financial Report

IHN operates economically, with a cash budget for 2010 of \$445,500. IHN had cash income of \$486,616 and expenses of \$445,232.

We rely on the contributions of the community for an additional \$500,000+ of in-kind revenue from shelter space, volunteer time, meals and supplies. Audited financial statements and detail budget are available upon request.

In Kind Giving

IHN is truly blessed by the community's in kind investment in our programs. The value of in kind contributions for 2010 is estimated at the following:

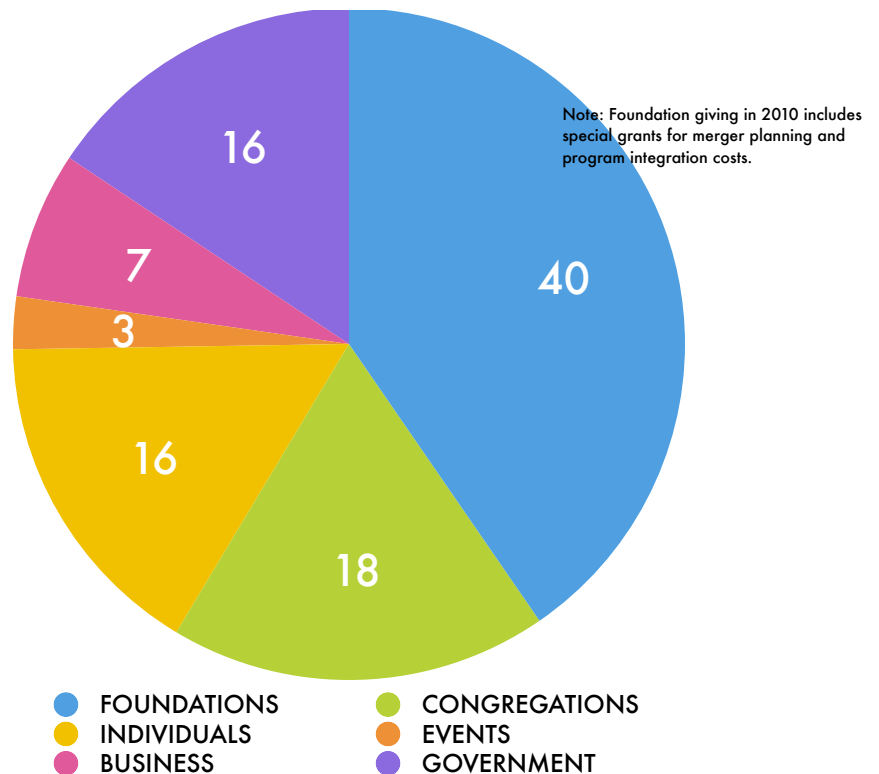
Meals	\$62,838 (20,946 meals x \$3)
Shelter	104,730 (6,982 bed nights x \$15/night)
Hours	364,000 (28,000 hours x \$13/hr.)
Rent	24,159 (Family Center)

TOTAL \$555,727

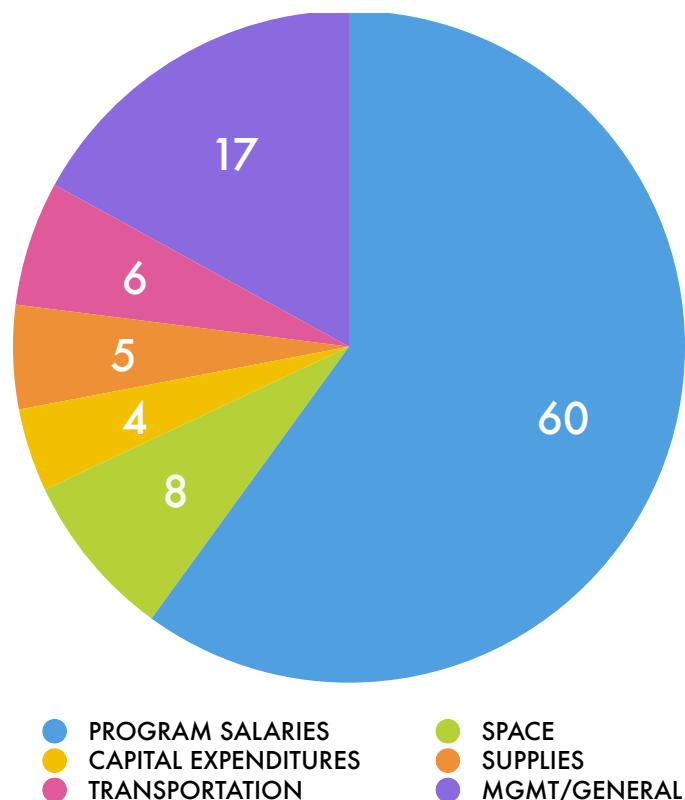
Some of the in kind calculations are estimated and not all in-kind revenue is permitted to be reported in our audited financial statements (for example, the value of volunteer hours).

We report it here to illustrate the strong commitment of the community and the value of the community's investment.

SOURCES 2010 - BY PERCENTAGE, CASH BASIS *(Does not include in kind)*



USES 2010 - BY PERCENTAGE, CASH BASIS *(Does not include in kind)*



Donors 2010

On behalf of the board of directors, staff and program participants of Interfaith Hospitality Network of Greater Cleveland, thank you for helping to end homelessness, one family at a time. We couldn't fulfill our mission without you and it's important to us that we accurately acknowledge every gift. If we inadvertently omitted your gift or did not list you correctly we hope you'll let us know so that we may correct our error. Our office may be reached at 216-771-9600.

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Catholic Charities Health & Human Services
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David Sartin
Peggy Schaffer
Betsy Scher
Theresa Shaw-Jones
Jan Simmons
Marianne Sopko
St. Christopher Church
Special Events & Spectacular Parties
Jeanne and James Stephens
Sharon Stork
Mark and Claudia Straub
Karl Sugerik
Karen Ullestad
United Church of Christ, National
Walmart
Warwick Products
Karl Y. White
Colleen Wisnewski
Donald and Vickie Yates
Loretta Zarbo
Scott Zeiger
Sue Ziegler
Special Events & Spectacular Parties

Penske Truck Leasing, for donation of two trucks weekly for bed movement and a truck each month for Welcome Home furnishing deliveries

Warwick Products, for donation of warehouse space for Welcome Home.

Chris Fedor and all of our Welcome Home stalwarts for their devoted service to making sure our families are re-housed in dignity.

Host and Support Faith Communities

Thank you for making the beds, bringing a meal, playing catch and UNO. Thanks for chatting around the dinner table or watching the CAVS game with our guests.

Thank you for staying away from your own home for a night to help families with no place else to go. Thank you for the compassion and dignity you show to our families and for your prayers that they will soon be safely home. Thank you for opening your doors and your hearts to our neighbors in need.

Host Partners

Affinity Missionary Baptist Church
Bay Presbyterian Church
Bay United Methodist Church
Bethlehem Lutheran, Cleveland Heights
Christ Episcopal Church
Church of the Redeemer, Lutheran
Church of the Saviour UMC
Communion of Saints
Dover Congregational Church
Euclid Lutheran Church
Faith Fellowship Bible Church
Faith Presbyterian Church
Fairmount Presbyterian Church
Federated Church of Chagrin Falls
First Unitarian of Cleveland
Forest Hill Church, Presbyterian
Church of the Gesu
Heights Christian Church
Imani United Church of Christ
John Knox Presbyterian Church
Lakewood Congregational Church
Lakewood United Methodist Church
Lutheran Church of the Covenant
Mayfield United Methodist Church
Olmsted Unitarian Universalist Church
Pilgrim Congregational Church UCC
Plymouth Church UCC
Ridgewood United Methodist Church
Rocky River UMC
St. Andrew's Presbyterian Church
St. Christopher Catholic Church
St. John of the Cross
St. Luke Catholic
St. Paul's Episcopal Church
St. Rita Catholic
Temple Tifereth Israel
United Methodist Church of Berea
West Shore Unitarian Universalist

Support Partners

Aldersgate UMC
Bedford First United Methodist Church
Bethlehem Lutheran, Euclid
Brecksville UCC
Church of the Living Word
Church of the Master
Christ the Redeemer
Church of the Redeemer, UCC
Church of the Redeemer, UMC
Clague Road UCC
Congregation Bethaynu
Congregation Shaarey Tikvah
Crossroads Church
Disciples Christian Church
Euclid Lutheran Church
Evangelical Lutheran Church of the Master
Fairmount Temple
First Baptist of Bedford
First Baptist of Greater Cleveland
First Evangelical Lutheran Church
Franklin Circle Christian Church
Friendship Mennonite
Grace Lutheran Church
Grace Presbyterian Church
Holy Spirit Catholic Church
Hope Lutheran Church
Kol HaLev
Lakewood Presbyterian Church
Noble Road Presbyterian
North Olmsted UMC
Old Stone Church
Our Lady of the Lake
Park Synagogue
Parma-South Presbyterian
Rockport UMC
Rocky River Presbyterian
South Haven UCC
St. Brendan Catholic Church
St. Henry Catholic Church
St. Matthew Lutheran
St. Mark Catholic
St. Richard Catholic
SouthHaven UCC
South Pointe Hospital
Zion UCC

Staff

Sarah Cruise, JD
Executive Director

Virginia Beckman, MPA
Program Director

Yolanda Anderson, M.Div.
Family Case Management Leader

Gina Morris
Housing Specialist

Tiffiney Roberts
Family Services Specialist

Marilyn Wright
Volunteer Coordinator

Michael Brown
Brent Forsythe
Weekday Van Drivers

Cynthia Eppinger
Betty Palmer
Weekend Family Center Monitors

LEARN MORE
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Spotlight on Kid Bridge

New in 2010, Kid Bridge is designed to help children bridge from homelessness to housing, with trained volunteers leading program activities that reduce the developmental, behavioral, academic and health-related consequences of childhood homelessness. The trauma-informed curriculum includes expressive arts, academic enrichment, health and wellness activities, and provides parental education and support. Our Kid Bridge program includes:

- Basic screening assessment to identify needs and develop a case plan.
- Expressive therapies in art and music to aid in coping, self-regulation and anxiety.
- Wellness activities, including PEACH curriculum for homeless children and yoga.
- Developmental and academic enrichment with play-oriented cognitive development activities to address developmental delays and foster academic enrichment.



INTERFAITH HOSPITALITY NETWORK

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