

*Our mission is to inspire and empower homeless families to transform their lives, become self-sufficient, and fulfill their promise.*

2017 SERVICES	TEMPORARY HOUSING		COMMUNITY SERVICES
<p><b>Family Promise of Greater Cleveland provides a range of services to meet each family's needs, including:</b></p> <ul style="list-style-type: none"> <li>- Temporary housing at no cost</li> <li>- Assistance with increasing families' income</li> <li>- Identification of permanent housing</li> <li>- Employment services and job search assistance</li> <li>- Community-based services</li> <li>- Assistance with landlord relationships</li> <li>- Linkage to community resources</li> <li>- Special focus on younger parents (18-25) and the needs of their children</li> <li>- Increased onsite programming</li> </ul>	<p><b>97</b> families received shelter in the agency's temporary housing program; and stabilization services.</p> <p><b>278</b> individuals were served in temporary housing.</p> <p><b>173</b> children were served in temporary housing. Average age was 4.</p>	<p><b>90%</b> of families had a positive housing outcome; moving into independent housing or long-term family living situation.</p> <p><b>18,679</b> total nights of shelter to 278 individuals</p> <p><b>10-11 Weeks</b> was the average length of stay for a family in temporary housing.</p>	<p><b>85</b> families received follow up community based case management.</p> <p><b>100%</b> of families in community services remained housed upon case closing.</p> <p><b>78%</b> of families had a source of income upon case closing.</p>



Janet was a 21 year old who had a one year old daughter and was five months pregnant when she became homeless. She arrived at Family Promise with family troubles, a lack of social and parenting skills, and difficulty controlling her emotions. Janet's Shelter Case Manager at Family Promise worked with her on independent living skills, appropriate social behavior, effective parenting techniques, the stages of child development, and appropriate disciplinary techniques. Staff also assisted Janet with obtaining a daycare voucher, and helped her choose an enriching daycare program. Janet was placed on bed rest due a high-risk pregnancy, but nonetheless continued to work with our agency Employment Services staff to write a resume, develop job goals, and practice interviewing. Janet also found a house with affordable rent in the community of her choosing. Once in the community, Janet delivered a healthy son, and her Community-Based Case Manager assisted her with the addition of her son to the daycare voucher. At case closing, Janet was working full-time, paying her rent, maintaining a supportive and safe home for her children, and repaired her relationship with her family.